

BUSINESS CONTINUITY/DISASTER RECOVERY (BCDR) PLANNING

PLANNING FOR BUSINESS RESILIENCY

Whether it's a mild data loss or a complete business site shutdown, having a well-defined business continuity strategy is crucial. Our Business Continuity/Disaster Recovery Planning Service is designed to help you establish a comprehensive and regulated plan for responding to unforeseen downtime and keeping your business running. Our service ensures that your critical systems are protected, validated, tested, and ready for recovery at any time.

With our expert guidance, you can proactively classify your systems based on their importance and implement a robust action plan for recovery. From planning to deployment, documentation creation, and disaster recovery testing, our service covers every aspect to keep your business prepared and resilient.

What's Included?	Delivery	Details
<p>Planning</p> <p>Create a server list to protect for Disaster Recovery and review how those servers are classified:</p> <ul style="list-style-type: none"> • Tier 1 - Mission-critical, needs near real-time protection (low Recovery Point Objective/Recovery Time Objective) • Tier 2 - Important, but can be fine with 2x a day snapshots replication. Small data loss is acceptable. • Tier 3 - Ancillary systems, the business can function for a few days. Daily snapshots, or even every few days/weekly are acceptable. • Tier 4 - Backups, these are systems that will typically include all other tiered servers but have a secondary recovery plan of backups to an offsite/cloud location 	Remote Call	<p>Language English Only</p> <p>Scheduling Monday-Friday 6AM-8PM EDST Language English Only</p>
<p>Strategy</p> <ul style="list-style-type: none"> • Understand the deployment plan and timelines • Review the different Tier servers and plan based on that recovery strategy • Enable protection software/replication plans 	Remote Call	

What's Included?		Delivery	Details
<p>Documentation/Runbook Creation</p> <p>The runbook outlines the entire BCDR plan and should be the single source of information and truth. It should also be regularly reviewed and updated with new systems and processes.</p> <ul style="list-style-type: none"> • Executive overview • Support review • Server list/Tiers • Solution outline of different types of protection plans and what servers belong to each plan • Installation overview of agents, replication plans or backup plans 		Remote Call	<p>Language English Only</p> <p>Scheduling Monday-Friday 6AM-8PM EDST Language English Only</p>
<p>DR Testing Overview</p> <ul style="list-style-type: none"> • How to test the DR plan • Non-destructive testing options • Downtime and no downtime testing options • How to invoke DR for failover • How to fail back to a production site after running in DR mode 		Remote Call	

