



Lead UX Designer

Our Product Team is looking to hire a Lead UX Designer in San Francisco, CA (preferred), Indianapolis, IN or remote. As a Lead UX Designer at Scale Computing, you will work as part of a product trio (Product Manager, Engineering Lead, Design Lead) to shape and implement the vision for Edge Computing solution. You will work closely as a member of this team, using continuous discovery with customers, to define product requirements that are valuable, feasible and viable. You will design the overall functionality of the product, and in order to ensure the best customer experience, iterate upon it in accordance with user experience best practices.

You will interface with internal and external stakeholders at all levels through multiple communication channels, making strong communication skills a must. We believe in best-ever experiences from the inside out — so we're looking for an approachable, friendly candidate who will love their co-workers as much as we love them.

Great candidates will look like this:

- A positive team player who can work well within the team and collaborate cross-functionally, especially in a remote environment
- A motivated self-starter who thrives on prioritization and follow-through
- Passionately creative in mindset, and has the ability to adapt quickly to evolving business needs
- Proven project management, strong organization skills, and excellent attention to detail
- Great analytical, critical thinking, and problem-solving skills
- An excellent communicator who is efficient and effective with customers and colleagues via web conference, written and verbal communication skills
- Ability to work in high-pressure situations and set and meet deadlines

Responsibilities:

- Lead the iterative effort to plan and conduct user research, develop user personas, and usability test interactive designs
- Provide data-driven recommendations for selecting and prioritizing product features based on business value ROI, and alignment with strategy
- Make informed design and user-experience decisions related to existing and new functions and features
- Translate complex concepts and interactions into effective information architectures and user flows, illustrated through visually coherent wireframes and prototypes
- Develop detailed product designs that produce usable, intuitive user interfaces
- Identify design problems and devise elegant solutions
- Help build out design processes, tools, and culture

Requirements:

- 3-5 years of demonstrated experience creating and implementing UX designs
- A clear understanding of the importance of user-centered design and design thinking
- Ability to clearly and effectively communicate design processes, ideas, and solutions
- Excellent written and interpersonal skills for communicating with customers and stakeholders

- Demonstrated proficiency in user-centered design (UCD), planning and conducting user research and user testing, rapid prototyping, heuristic analysis, usability and accessibility concerns
- Considerable experience creating storyboards, wireframes and prototypes
- Ability to iterate designs and solutions efficiently and intelligently
- Ability to work effectively in a team setting including synthesizing abstract ideas into concrete design implications
- Excited about collaborating and communicating closely with teams and other stakeholders via a distributed model, to regularly deliver design solutions for approval
- Passionate about creating exceptional customer experiences and resolving user pain points through great design
- Open to receiving feedback and constructive criticism
- Dedicated to continued education and research into UX trends and current design strategy and technologies
- Proficient with visual design programs such as Adobe Photoshop, Sketch, OmniGraffle, Axure, InVision, Figma or other related.
- Experience with coding and ability to troubleshoot using HTML, CSS and comparable languages

Compensation

- Competitive, based on experience
- Health Insurance: Vision, Dental and Medical (HDHP & PPO options)
- PTO & paid Company holidays

This is a full-time, permanent position and may be remote.

If you've reached this point in the job description and feel you're still not sure if you should apply...just do it! We know there are no perfect applicants. You may not have 100% of all those bullets listed above - and that's okay. If you're feeling like you're not going to fit in with our teams - you'll be surprised. We're one Scale Computing which means however you identify and whatever background you bring with you, we encourage you to submit an application if it's a role you can be passionate about doing every day. Please send your resume, with the job title in the subject line to careers@scalecomputing.com.

Scale Computing, Inc. is an Equal Opportunity Employer. Individuals seeking employment at Scale Computing, Inc. are considered without regard to race, color, religion, national origin, age, sex, marital status, ancestry, physical or mental disability, veteran status, gender identity, or sexual orientation.

About Scale Computing

Scale Computing is a global business with offices around the world, thousands of customers, and countless applications running on our industry-leading HC3 platform. We enjoy this success because we have made a conscious effort to build this company amazing person by amazing person – could you be the next to join us as the newest Scaler?



Scale Computing is a leader in edge computing, virtualization, and hyperconverged solutions. Scale Computing's HC3 software eliminates the need for traditional virtualization software, disaster recovery software, servers, and shared storage, replacing these with a fully integrated, highly available system for running applications. Using patented HyperCore™ technology, the HC3 self-healing platform automatically identifies, mitigates, and corrects infrastructure problems in real-time, enabling applications to achieve maximum uptime. When ease-of-use, high availability, and TCO matter, Scale Computing HC3 is the ideal infrastructure platform. Read what our customers have to say on [Gartner Peer Insights](#), [Spiceworks](#), [TechValidate](#), and [TrustRadius](#).

Scale Computing was founded on the belief that transparency and collaboration create a culture of ownership, success, and empowerment; more empowered employees are more productive employees. At Scale, we build empowerment through diversity and our core values of Integrity, Innovation, Collaboration, Success, and Fun.

We are an "all killer, no filler" organization and believe everyone has an important role. We look for highly-motivated, smart, fun people to fill those roles. If working with other amazing people, to help us build a wildly successful company, sounds like fun to you, we'd love to hear from you.